### **City Departments**

## West Branch Police Department:

(including animal control) 105 \$ 2nd \$t. Non-emergency calls 563-886-2121.

For emergencies, please call 911.

### <u>West Branch Volunteer Fire Department:</u>

105 S 2nd St.

For business calls: 319-643-2110.

#### **Public Works Department:**

338 Cookson Dr.

Email: mattg@westbranchiowa.org After hours water or sewer emergency: 319-325-8213

# Parks & Recreation Department:

113 N. 1st St. (in Town Hall)

Parks & Rec offers a variety of activities and programs throughout the year.

Email: recdirector@westbranchiowa.org

Phone: 319-643-4212

## West Branch Public Library:

300 N Downey St. Phone: 319-643-2633. Library hours:

M-Th Noon—8PM
Fri 10AM—5PM
Sat 10AM—2PM
Sun Noon—4PM

Check with the Library for scheduled Story Times. The library's card catalog is also available online at www.wbpl.org.

Visit our website! www.westbranchiowa.org

Council Meetings are held the 1st and 3rd Mondays of each month at 7:00 p.m. in the Council Chambers at the City Office building, 110 N. Poplar St. are open to the public.

Mayor:

Roger Laughlin

mayor@westbranchiowa.org

Council Members:

Mike Horihan

Jerry Sexton

Tom Dean

Jodee Stoolman

Nick Goodweiler

### City Office Administration:

110 N. Poplar St. 319-643-5888

City Administrator:

Adam Kofoed adam@westbrranchiowa.org

City Clerk:

resile rlick

leslie@westbranchiowa.org

Finance Officer:

Heidi Van Auken

heidi@westbranchiowa.org

### Get involved!

We encourage you to become involved in the community. There are many organizations that serve the community and are looking for new volunteers and members. Visit our web site www.westbranchiowa.org to learn more.



# CITY UTILITIES AND SERVICE

A Guide for New Residents



# **City Office**

110 N. Poplar Street P.O. Box 218 West Branch, Iowa 52358

Office Hours:

Mon-Fri: 8 a.m.-4 p.m.

Telephone: 319-643-5888

Fax: 319-643-2305

www.westbranchiowa.org
Or email
city@westbranchiowa.org

Last Update: 12/27/2023



#### Water & Sewer Service

is provided by the City of West Branch. New service can be established by calling 319-643-5888, option 1. After hours water or sewer issues should be reported to the Public Works Director. 319-325-8213

## **Monthly Billing**

Water meters are read on or around the 20th of each month . Bills are sent out on the  $1^{st}$  and due on the  $20^{th}$ .

You can choose a paper bill or e-bill at any time.

## Water/Sewer/Trash & Recycling payments:

- Pay online- www.westbranchiowa.org
- Via ACH —Easy Pay forms are available on our website or at the City Office
- Mail checks to City of West Branch, PO Box 218, West Branch, Iowa 52358
- Place your payment in our secure drop box located at the City Office
- Pay in person at the City Office

# **Utility Deposit:**

A \$150 deposit is required for all rental properties where the tenant establishes service.

Trash and Recycling is provided by Johnson County Refuse aka LRS. All trash and recycling carts should be placed curbside on Friday morning (no later than 6 a.m.) or on Thursday evening.

Trash (picked up weekly)
35 gallon cart \$12.75—per month
65 gallon cart \$14.75—per month

Stickers for extra trash that does not fit in the cart cost \$3.00 each and can be purchased at the City Office or Casey's. To make arrangements for special pick-ups such as old appliances or other items too large for the garbage, call Johnson County Refuse 319-665-4498.

Recycling (picked up weekly) 65 gallon cart—\$4.75 per month 95 gallon cart—\$4.75 per month

# Curbside Yard Waste Collection: (April-November) - (free service)

Public Works picks up yard waste every Monday morning. Please have your bags out by 6:00 a.m. Yard waste must be placed in bio-degradable bags. Bags are available at the City Office for purchase or you may purchase bags from other sources.

# Leaf Pick Up: ( Late Oct. & Nov.) - (free service)

Public Works vacuums leaves on certain days during October and November. Leaves must be raked to the curb for collection. Bagged leaves will not be collected. Yard waste, sticks or trash cannot be mixed with leaves.

**Christmas Trees** (free of plastic, ornamentation and stands) may be placed at the curb to be picked up by the City in January.

**Burning** is allowed as a recreational activity ONLY. It is illegal to burn garbage or yard waste at all times.

**Pet Registration** is required for dogs and cats over four months of age.

Registration fees are:

\$10 per dog

\$5 per cat

\$25 if not spayed or neutered

#### **Local Utilities:**

Electric/Gas— Alliant Energy -800-255-4268

Gas service is provided by Alliant Energy for most residents.

If you live in the Greenview, Cedar's Edge, Golf View Heights or The Meadows Subdivisions, Linn County REC provides your electric service.

Linn Co. REC - 800-332-5420

If calling from (319) area code, call 319-377-1587.

For other utility services in West Branch, check the New Residents section of our website.

**The Town Hall** is located at 113 N. 1st Street and has a community room available to rent. To check rates, view the calendar and make a reservation, visit our website. Online reservations are required.

**Beranek Park** has a shelter that may be reserved free of charge. To make a reservation, visit our website and view the calendar for available dates. Online reservations are required.

**Building Permits** are required before any type of construction or improvements can begin. Permit fees are calculated according to the cost of the project. Permits are available on our website.

**Always Call Before you Dig:** 811 or 800-292-8989.

Welcome to West Branch!