City Departments

West Branch Police Department:

(including animal control) 105 S 2nd St. Non-emergency calls 563-886-2121.

For emergencies, please call 911.

West Branch Volunteer Fire Department:

105 S 2nd St.

For business calls: 319-643-2110.

Public Works Department:

338 Cookson Dr.

Email: mattg@westbranchiowa.org After hours water or sewer emergency: 319-325-8213

Parks & Recreation Department:

113 N. 1st St. (in Town Hall)

Parks & Rec offers a variety of activities and programs throughout the year.

Email: recdirector@westbranchiowa.org

Phone: 319-643-4212

West Branch Public Library:

300 N Downey St. Phone: 319-643-2633. Library hours:

> M-Th Noon—8PM Fri 10AM-5PM Sat 10AM-2PM Sun Noon-4PM

Check with the Library for scheduled Story Times. The library's card catalog is also available online at www.wbpl.org.

Visit our website! www.westbranchiowa.org

Council Meetings are held the 1st and 3rd Mondays of each month at 7:00 p.m. in the Council Chambers at the City Office building, 110 N. Poplar St. are open to the public.

Mayor:

Roger Laughlin

mayor@westbranchiowa.org

Council Members:

Colton Miller

Jerry Sexton

Tom Dean

Jodee Stoolman

Nick Goodweiler

City Office Administration:

110 N. Poplar St. 319-643-5888

<u>City Administrator:</u>

Adam Kofoed adam@westbrranchiowa.org

City Clerk:

leslie@westbranchiowa.ora

Finance Officer:

Heidi Van Auken

heidi@westbranchiowa.org

Get involved!

We encourage you to become involved in the community. There are many organizations that serve the community and are looking for new volunteers and members. Visit our web site www.westbranchiowa.org to learn more.



CITY UTILITIES AND SERVICE

A Guide for New Residents



City Office

110 N. Poplar Street P O Box 218 West Branch, Iowa 52358

Office Hours:

Mon-Fri: 8 a.m.-4 p.m.

Telephone: 319-643-5888

Fax: 319-643-2305

www.westbranchiowa.org Or email city@westbranchiowa.ora

Last Update: 11/10/2021



Water & Sewer Service

is provided by the City of West Branch. Services can be established by calling 319-643-5888. Water and sewer problems should be reported to the Public Works Director. 319-325-8213

Water meters are read each month. Bills are mailed the 1st of the month with payment due on the 20th.

A \$100 deposit is required for all rental properties where the tenant establishes service. Upon disconnection of service, the deposit—less deductions for any unpaid water usage, penalties and interest—shall be returned.

Landscape meters may be used for outside seasonal watering. Call the City Office for more information.

Water/Sewer/Trash & Recycling payments:

- Pay online- www.westbranchiowa.org
- Via ACH —Easy Pay forms are available on our website or at the City Office
- Mailed to City of West Branch, PO Box 218, West Branch, Iowa 52358
- Placed in a secure drop box at the north end of the City Office building
- Paid in person at the City Office
- Pay by phone—debit or credit

Trash and Recycling is provided by Johnson County Refuse Inc. All trash and recycling carts should be placed curbside on **Friday's by 7 a.m.**

Trash (picked up weekly)
35 gallon cart \$12.75—per month
65 gallon cart \$14.75—per month

Stickers for extra trash that does not fit in the cart cost \$3.00 each and can be purchased at the City Office or Casey's. To make arrangements for special pick-ups such as old appliances or other items too large for the garbage, call Johnson County Refuse 319-665-4498.

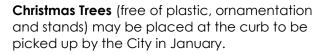
Recycling (picked up weekly) 65 gallon cart—\$4.75 per month 95 gallon cart—\$4.75 per month

Curbside Yard Waste Collection: (April-November)

Public Works picks up yard waste every Monday morning. Please have your bags out by 7:00 a.m. Yard waste must be placed in bio-degradable bags. Bags are available at the City Office for purchase. Yard waste may also be taken to the City brush pile on Fawcett Drive.

Leaf Pick Up: (Oct. & Nov.)

Public Works will vacuum leaves on Monday, Wednesday and Friday during October and November. Please rake your leaves to the curb for collection. Bagged leaves will not be collected. Yard waste, sticks or trash cannot be mixed with leaves.



Burning is only allowed as a recreational activity with an approved burn permit. Permits are available on our website. It is illegal to burn garbage or yard waste at any time.

Pet Registration is required for dogs and cats over four months of age within the city limits. Tags cost \$5 per pet (\$20 if not spayed or neutered). Pet registration is required annually or can be issues for multiple years (coinciding with the rabies expiration date.)

Local Utilities:

Electric/Gas— Alliant Energy -800-255-4268

Electric—Linn Co. REC - 800-332-5420 (Greenview, Bickford and Greenview Drive and The Meadows Subdivision Parts & 4)

If calling from (319) area code, call 319-377-1587. Gas service is provided by Alliant Energy for all residents.

For other utilities serviced in West Branch, check the Residents section of our website.

The Town Hall Community building is located at 113 N. 1st Street and has a community room available to rent. To check rates and availability, visit our website to view the calendar and make a reservation.

Beranek Park has a shelter that may be reserved free of charge. To check rates and shelter availability, visit our website to view the calendar and make a reservation.

Building Permits are required before any type of construction or improvements can begin. Permit fees are calculated according to the cost of the project. Forms are available at the City Office or on our website.

Always Call Before you Dig: 811 or 800-292-8989.

Welcome to West Branch!